



Saddle Oak Software (SOS Inventory)

Part-time/full-time customer support for the opposite of every company you've ever met!

What we need:

- Multiple top-notch customer support representatives. All shifts are available, part-time or full-time. Need a part-time job? Perfect. We'll work around your schedule. Looking for something full-time? Sounds good, as long as you can pick-up evening/night/weekend shifts as needed.
- A people person. Our customers are real people trying to solve real business problems. We aren't just software to them. We are counselors, consultants, advisors, partners, and sometimes even friends.
- A troubleshooter. Have you done tech support, troubleshooting, or repair work? If so, and if you enjoyed it, you'd probably fit in well here.
- Ideally, someone familiar with any or all of the following: QuickBooks, accounting, inventory, warehouses, manufacturing, shipping, purchasing, receiving, etc. None of those are hard requirements, but they would give you a head-start.
- Someone that can grow with us. We are a small but rapidly-growing company. Now is the time to get in on the ground floor and help push us in the right directions.
- Excellent communication skills, both verbal and written.

People we hire:

- Smart people.
- (Highly) Self-motivated people.
- People that can pass a background check.
- Everything else is optional. OK, well ... not completely. But if you're smart enough and can get things done, we can teach you the ins-and-outs of what we do here.

Why work for us:

- Flexible work arrangements.
- Casual dress.
- Profit-sharing.
- We care. People matter.
- Make a difference. Thousands of customers in 50+ countries rely on us daily.
- Opportunity. Be great! We won't hold you back

Location:

Our office is in SW Arlington. This position will be based there, with opportunities to work remotely.

Next step:

Email hr@saddleoak.com and introduce yourself. Be sure to tell us any schedule restrictions/preferences you have (e.g., evenings only or no weekends or whatever). Also, bonus points if you know where the tagline comes from.